

FINAL DRAFT

SCRUTINY PANEL ANNUAL REPORT 2008/09

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Foreword by Chairman of Overview & Scrutiny Committee

Welcome to the 2008/09 annual report of Enfield Council's Scrutiny Panels. I hope you find the time to have a look through this report.

Once again this has been a busy year for scrutiny in Enfield. Not only have the Panels continued to look at a large range of issues but we have also successfully introduced a new Panel to look at issues around crime and safety, in advance of formal powers being made available by Government. In addition we have undertaken a major and very topical review around young peoples life opportunities within the borough.

The Annual Report highlights scrutiny's main achievements and successes over the past year and how we have worked with our partners, service users and the local community to achieve them.

I would like to thank all councillors and officers who have contributed to the Scrutiny function over the last year along with the wide range of participants from the local community and other partner/stakeholder groups, without whom we would not have been able to carry out our work.

Councillor Martin Prescott
Chairman of the Overview & Scrutiny Committee

What is Scrutiny?

The Local Government Act 2000 gave local authorities the power to scrutinise. The aim being to make local government and its decision-making process as open and transparent as possible, with greater public accountability. These powers have now been extended by the Police & Justice Act 2006 and the Local Government & Public Involvement in Health Act 2007, which cover scrutiny of crime and safety and partner organisations.

Scrutiny Panels in Enfield therefore have a key role to play in:

- looking in detail at services that are provided to the residents of Enfield by the Council, local NHS, Crime & Disorder Reduction Partnership (known in Enfield as the Safer Stronger Communities Board) and wide range of other partners;
- assisting to monitor and develop Council strategy, policy and services;
- holding the Executive (Cabinet), local NHS, Safer Stronger Communities Board and other partners to account;
- assessing the performance and delivery of public services from the perspective of customers and citizens; and
- acting as a route for Members of the local community to voice their comments about service delivery and ensure they are fed into either the Council's, local NHS and other partners decision-making process.

Scrutiny in Enfield

In Enfield the support to scrutiny is provided through the newly established Corporate Governance Division, including an 'independent' scrutiny unit.

The Overview & Scrutiny Committee (OSC) manages the overall scrutiny function. In addition to the Overview & Scrutiny Committee the Council has 6 Scrutiny Panels that cover the following areas:

- Adult Social Services;
- Children's Services;
- Crime & Safety – newly set up in 2008/09;
- Environment, Parks & Leisure;
- Health;
- Housing;

Four out of the six Panels are chaired by councillors from the majority (Conservative) Group and two by councillors from the main (Labour) Opposition Group.

The work undertaken by Scrutiny is based on work programmes set at the start of each year. Each Panel operates with the councillors and other co-opted Members, who form their membership, aiming to gather as much evidence as they can before proposing improvements and changes for the Council, Health Authorities or other partners to consider.

The Panels also seek to encourage public participation and the organised involvement of residents, customers, partner agencies and staff in the Scrutiny process.

Looking Forward: Future Challenges

From April 2009 new roles will be expected of Scrutiny. This is due to two new key pieces of legislation:

- The Police and Justice Act 2006 (PJA 2006) and
- The Local Government and Public Involvement in Health Act 2007 (LGPIH).

The thrust of the legislation gives new powers to ward Councillors, both individually and collectively through Scrutiny, to scrutinise a wide range of local partners including the Crime and Disorder Partnership in a programmed manner.

There is a new duty for a wide range of public sector partners to respond to Scrutiny in Enfield.

There is also the ability for Ward Councillors to raise local issues of concern formally through scrutiny as a 'Councillor Call for Action' (CCfA). Scrutiny's role in the CCfA process will be as means of "last resort" with issues only being raised through scrutiny once all other resolution avenues have been exhausted. A process for handling CCfAs has been set up, which is designed to sit alongside existing mechanisms for councillors to resolve issues, whilst still meeting the statutory duty placed on scrutiny to consider issues raised and respond in a timely manner.

A number of other key challenges/opportunities for improvement have also been identified for the following and future years:

- Implementation of the new scrutiny powers within the Local Government & Public Involvement in Health Act regarding more formal scrutiny of a wide range of partner organisations, which will require the development of new two-way relationships and sign up by those partners involved.
- Development of scrutiny's involvement and role in the Comprehensive Area Assessment (CAA) as the new performance framework for local public services. It is anticipated that the involvement of scrutiny will increasingly be linked to the formation of judgements about how public bodies are seen to be delivering outcomes for local residents under the CAA.
- Introduction of CCfA in Enfield with the procedure needing to focus on outcomes and resolutions for councillors and the local community rather than on processes.
- To continue working to set realistic, focussed and well-balanced work programmes with fewer items allowing more detailed review and capacity for any issues raised under CCfA;
- to increase engagement of the public and other interested stakeholders in the work being undertaken by scrutiny;
- to improve how scrutiny engages with the local press and continue to raise its overall profile;
- to continue the very effective collaborative (cross-party) working between Scrutiny Chairman & members;

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- to continue focussing on member development based on the scrutiny member development programme.

Improving local services - Key Achievements for Scrutiny in 08/09

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Councillors were interested to see how a range of assistive technologies could be installed to aid independent living. From an original client group of 30, this year saw a marked increase in the numbers of people in receipt of this service.

Photo to be inserted

The Housing Scrutiny Panel gave residents the opportunity to meet with representatives from Transport for London, Enfield Homes, Council Officers and Partners to discuss housing developments around the North Circular Road. The meeting was well attended with a series of presentations followed by constructive and positive debate. One of the recommendations was for the Council to work with the Homes and Community Agency, TfL, Greater London Assembly and Registered Social Landlords on the future of these properties.

The 2-year review of Pupil Mobility was finalised by the Children's Panel this year. A very detailed review produced a number of recommendations including sharing best practice and increased inter-school and cross-council work. A major achievement of the review was to recommend a mobility best practice guide, to be sent to all schools. Also, a review of the school funding formula was recommended.

The Crime and Safety Panel carried out a review of the Fore Street Area, which resulted in a number of recommendations relating to the appearance of the area and the provision of additional parking facilities for disabled people.

This piece of work was an excellent example of partnership working with a variety of other agencies.

Photo to be inserted

The Young Peoples' Life Opportunities Commission met with representatives from the Borough's 6th Form community to hear their opinions on the issues that concern them. The event was very well received and was only one of several community engagement events held as part of the commission's work.

Overview and Scrutiny Committee

Committee Members:



Cllr Martin Prescott (Chairman)
Cllr Anne-Marie Pearce (Vice Chairman)
Cllr Achilleas Georgiou
Cllr Vivien Giladi
Cllr Robert Hayward
Cllr Henry Pipe

Education Statutory Co-optees:

Alicia Meniru & 1 vacancy (Parent Governor)
Helen Rosen (Other denomination rep)
Vacancy (Roman Catholic rep)
Vacancy (CofE rep)

Overview and Scrutiny Committee has responsibility for the leadership, management and co-ordination of the Council's scrutiny function. The Committee approve an annual scrutiny work programme, so as to ensure that each Panel's time is effectively and efficiently utilised and also manage involvement of scrutiny in the Council's annual budget consultation process.

The Committee is also responsible for dealing with the call-in procedure. Call-in is a process, which allows Members of the Council to request that decisions taken by Cabinet, individual Cabinet Members or Directors are suspended to enable further review.

During 2008/09 the Committee has dealt with seven call-ins. Two of these resulted in the decision being referred back for reconsideration with one (shopmobility in Enfield Town) being amended by Cabinet as a result. The other five resulted in the original decisions being confirmed, although this was subject to various conditions that the Committee has continued to monitor throughout the year.

The work programme of the Committee has included progress updates on the delivery & development of the Local Area Agreement, HR Performance Indicators and Equalities Standards for Local Government. The Committee has also been monitoring progress against the Council's Corporate Communications Strategy Action Plan, outcome from the most recent MORI resident satisfaction survey on the Council and use of the Council's urgency procedures.

As part of its management and co-ordination role the Committee has developed an evaluation framework for the scrutiny function with updates now provided on an annual basis. In addition an annual monitoring update is provided on progress being made with the implementation of recommendations from scrutiny reviews, which are being tracked through a monitoring system.

This year has also seen the introduction of Councillor Calls for Action, under the Local Government and Public Involvement in Health Act 2007, which will be managed through Overview & Scrutiny Committee.

Committee Contacts 2009/10

Chairman: Cllr Martin Prescott Vice Chairman: Cllr Ann-Marie Pearce

Corporate Scrutiny Officer: Mike Ahuja

Democratic Services Secretary: James Kinsella Tel: 0208 379 4041

Full details of the panels full work programme and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Adult Social Services Scrutiny Panel



Cllr Henry Pipe (Chairman)

Other Panel members:

Cllr George Savva MBE (Vice Chairman)

Cllr Chaudhury Anwar MBE

Cllr Adrian Croshaw

Cllr Christiana During

Cllr Chris Joannides

Cllr Eric Jukes

Cllr Dino Lemonides

Cllr Eleftherios Savva

The remit of the Panel, Chaired by Cllr Henry Pipe, is to focus on the social services needs of adults. This includes care provided by the Council and our partners (like the Primary Care Trust), provision of homed-based support such as Home Meals and Home Care, implementation of national policy (including the Supporting People programme) and any local issues, which might affect service users.

A review of Adult Carers focused on four particular areas, respite care, recognising carers, carers in employment and carers health. Just some of the recommendations included; ensuring that the voluntary and independent sector providers are supported to provide respite care which is sensitive to the needs of specific communities and offers the flexibility to respond to a carer's changing circumstances; ensuring that a Carer's Centre is established; specific issues around working carers should be recognised as part of the carers assessment; ensuring that local GP's achieve a greater understanding of the needs and health issues relating to carers.

The Assistive Technologies Working Group was established to review the provision of 'Telecare' in the Borough. Members carried out a site visit to Alcazar Court to view the range of equipment available and also visited the Community Alarm Centre to see how calls generated by the use of Telecare equipment are dealt with. The Working Group commended the work carried out to date and recommended that continued funding streams are available and agreed to monitor the roll-out and take-up of service provision.

The Panel held a joint meeting with the Health Scrutiny Panel to hear about the implementation of the Local Involvement Network (LINKs) in Enfield. LINKs have been established to strengthen public involvement in health and social care. LINKs focus on gaps in service provision and suggest improvements. It was agreed that LINKs would work closely with Scrutiny to avoid duplication of work and to share knowledge.

A Working Group was established to review the accessibility and acceptability of mental health services. Following a series of meetings with providers and service users the Working Group has prepared a draft report for consideration in the new Municipal Year.

The Blue Badge Scheme was scrutinised following a number of concerned residents contacting Members of the Panel. Issues relating to the application process and physical assessments were discussed. Members agreed to monitor future developments in service provision.

Following the Commission for Social Care Inspection (CSCI) during the previous year, the Panel scrutinised a number of reports reflecting progress against the Action Plan that had been devised to address issues raised. This culminated in a further CSCI inspection with the outcome being an improved 2 star rating.

The Panel were delighted at the award of Beacon Status for supporting independent living for disabled adults. Improvements included over £30m on creating 250 new supported housing units and 169 people helped into employment. The national Beacon Scheme recognises and rewards excellence in local government and public services and the work of the HASC Dept. was considered 'outstanding' in all aspects.

The Panel were able to influence commissioning strategies for physical and sensory disabilities, older people and older peoples mental health.

In addition to these specific pieces of scrutiny work, the Panel have also monitored income collection, debt write-off, home care improvements and Local Area Agreements. The HASC budget was subject of a special meeting in which Members were able to scrutinise the proposed budget in advance of the Budget Commission.

Two areas of review, namely Learning Disabilities Partnership and Personalisation of Care have been provisionally identified as areas of work for the new municipal year. The Modernisation of Care Working Group is to be reconvened to look at the design and implementation of the proposed dual-registered care home.

Panel Contacts 2009/10

Chairman: Cllr Paul McCannah Vice Chairman: Cllr George Savva

Corporate Scrutiny Officer: Linda Leith and Mike Ahuja

Democratic Services Secretary: Jayne Bott Tel: 0208 379 4042

Full details of the panels full work programme and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Children's Services Scrutiny Panel



Councillor Vivien Giladi (Chairman)

Other Panel members:

Councillor Elaine Hayward (Vice-Chairman)

Councillor Kate Anolue

Councillor Del Goddard

Councillor Eric Jukes

Councillor Henry Lamprecht

Councillor Paul McCannah

Councillor Ayfer Orhan

Statutory Co-optees: Alicia Meniru (Parent Governor Representative), Reverend Knowling (Church of England Diocese), Carmel Tylee (Catholic Diocese) Rabbi Levy/Helen Rosen (representing other faiths /denominations)

Non Voting Co-optees: Lesley Mansbridge (Secondary Headteacher's Conference), Pat Wood (Primary Headteachers' Conference), Jean Carter (Enfield Colleges Principals Group),

Expert Advisor: Ian Lucas (Headteacher Gladys Aylward School)

Sadly Councillor Chris Andrew, who had been a member of this panel for several years, passed away in November 2008. Councillors and Officers paid tribute to the work that he had undertaken both as Vice Chairman on the Children's Scrutiny Panel, and as Children's Champion.

The Panel is responsible for scrutiny in relation to education, schools, the early years service, the youth service and social care services for children and young people.

A highlight of the year was the completion of the panel's two-year review into pupil mobility. Headteachers from schools with high levels of pupil mobility reported that pupil mobility was the biggest single factor affecting children's attainment.

The review found that, although high levels of pupil mobility were likely to be a continuing problem, there are things that can be done to improve the way it is managed and to reduce its impact. Recommendations included better sharing of information and best practice, as well as integrating activity across schools, council departments, and with other local authorities and organisations. A mobility best practice guide was produced and sent to all schools.

The review also proposed a review of the school funding formula to take better account of present mobility levels and to enable schools to respond more effectively to volatility.

Creating stable communities is key to stabilising mobility and further recommendations were made that the review findings be fed into Enfield's place shaping initiatives.

The Early Years and Foundation Stage working group was set-up to review the declining results for the Foundation Stage (3 to 5 years) in Enfield over the last few years and for

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Councillors to gain an understanding of the new Statutory Framework for the Early Years and Foundation Stage (birth to five years). The Enfield results for 2008 showed an improvement in the gap between the lowest achieving 20% of children and the average score. However considerable improvements are still required to achieve target. The objective is to provide all children with appropriate learning environments and equality in education provision.

The working group considered the service to be working well, with a clear vision to drive forward the quality of the Early Years and Foundation Stage provision. They found that was a clear strategy to target providers who required more intensive input and a programme of universal training and communication to raise the profile of the EYFS.

Reviews on Consistency in Schools and Youth Engagement continued.

Schools in similar catchment areas and with similar pupil demographics, can vary significantly in their achievements and results, the consistency in schools working group has been looking at the factors that create the inconsistencies and at examples of best practice. The Youth Engagement Group was looking at ways to improve young people's engagement in the Council's democratic processes. They plan to develop a mechanism to ensure that young people can put forward topics for next year's panel work-programme.

New working groups were set up on health visitors and teenage pregnancy.

On health visitors, the working group heard evidence to suggest that there is a serious shortage of health visitors in Enfield. The review will focus on the consequences this is having for schools: children are arriving without reaching physical, intellectual, social and emotional milestones.

On teenage pregnancy the aim is to understand why teenage pregnancy in Enfield has increased, and what strategies are in place to bring it down. Opportunities available to young people, will be considered to assist in raising their aspirations, undertaking social and economic analysis, looking at employment opportunities for young people and at the services and clinics that offer advice and contraception.

Over the year the panel also examined the changes taking place for 14-19 year olds, the work of the Children's Trust Board, substance misuse and drug treatment proposals and plan and received regular updates on the Local Area Agreement Targets relating to children's services.

Finally they received monitoring reports on adoption, fostering, children's social care complaints, recruitment and retention of social workers, youth service objectives and the Local Safeguarding Children's Board business plan and were kept informed about progress in addressing the recommendations from previous reviews into young carers, exclusions, looked after children and physical education.

Panel Contacts 2009/10

Chairman: Cllr Vivien Giladi Vice Chairman: Cllr Elaine Hayward

Corporate Scrutiny Officer: Claire Johnson

Democratic Services Secretary: Penelope Williams: Tel: 0208 379 4098

Full details of the panels full work programmes and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Crime & Safety Scrutiny Panel

Councillor Robert Hayward (Chairman)



Other Panel members:

Councillor Doug Taylor (Vice-Chairman)

Councillor Pamela Adams

Councillor Jayne Buckland

Councillor Peter Fallart

Councillor Henry Lamprecht

Councillor Kieran McGregor

Councillor Terence Smith

Councillor Andrew Stafford

Non-Voting Co-optee: Mr Adrian Bishop-Laggett
(Enfield Police Partnership Group – Management Committee)

The Panel was set up, in advance of the implementation of new scrutiny powers within the Police & Justice Act 2006.

This was the first year of operation for the Panel and work has been done in establishing relationships with the key partners involved in tackling crime & safety issues across the borough and in developing members in their new role.

The Panel has reviewed the Safer Stronger Communities Board (SSCB) Partnership Plan and Priorities for 2008-2011, and has also monitored progress on the SSCB annual strategic assessment process during the year, alongside development of the Plan and Priorities for 2009-2012.

The Panel has received a series of briefings including the Safer Neighbourhood Policing arrangements; Street Action for Enfield (SAFE) tasking process; SSCB funding & commissioning arrangement; Positive Diversionary Activities being provided for young people in partnership across the borough and the arrangements to tackle domestic violence (with a further update requested on the safehouse project).

The Panel also reviewed the way the public are able to contact the police and response times for dealing with emergency and non emergency calls with a visit to the 999 emergency call centre for Enfield.

In addition work on reviewing policing and security issues around the major transport interchanges across the borough and at transport for young people/school pupils has started.

The major piece of work undertaken by the Panel has been an area review focussed around Fore Street (south of the A406 North Circular Road), Edmonton. This involved looking at a range of issues covering not only

crime but also anti-social behavior and the overall appearance of the area. A number of recommendations have already been implemented from the review with the Panel keen to see this activity maintained and included within existing programmes of work. Implementation of the recommendations will continue to be monitored by the Panel. This piece of work engaged with the Council and its partners including; the Police; Enfield Homes; Thames Water and a local pub. Outcomes from this review have included:

- Provision of 3 new disabled Parking bays;
- Replacement of Protective bollards;
- Street cleansing & washing;
- Repairs to cellar entrance by local pub;
- Hot wash of Gilpin Bell statue;
- Enforcement notices on a number of retail properties re litter and cleansing

An assessment of the outcome and costs from the review will be undertaken by the Panel, before they look to see whether the approach should be extended across the borough.

Panel Contacts 2009/10:

Chairman: Cllr Robert Hayward Vice-Chairman: Cllr Andrew Stafford

Corporate Scrutiny Officers: Mike Ahuja & Alison Trew

Democratic Services Secretary: James Kinsella Tel: 0208 379 4041

Full details of the panels full work programmes and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Environment, Parks and Leisure Scrutiny Panel



Councillor Martin Prescott (Chairman)

Other panel members:

Councillor Chris Bond (Vice Chairman)

Councillor Chris Andrew (replaced by Councillor
Adrian Crowshaw February 2009)

Councillor Annette Dreblow

Councillor Norman Ford

Councillor Denise Headley

Councillor Donald McGowan

Councillor Geoffrey Robinson

This panel covers all environmental issues, as well as the parks, open spaces, leisure and recreation.

Councillor Martin Prescott, a new chairman, took over this year. Traffic and parking were key issues. The panel held representatives from the major utility companies to account for digging up streets and causing traffic congestion. They reconvened a working group to scrutinise the council's parking enforcement proposals. Also examining the vexed issue of footway crossovers.

Early in the year Network Rail was invited to explain why they had cut down avenues of trees and destroyed swathes of attractive green corridor along the Winchmore Hill railway embankments. An active group of concerned local residents had brought this issue to the panel's attention.

Recycling and waste were other important areas. A panel sub group fed their views into a new waste strategy emphasising the importance of addressing residents concerns in advance, making a helpful contribution to policy before adoption by Cabinet. Plans for a commercial waste recycling scheme were reviewed and proposals considered for a joint borough scrutiny of North London Waste Authority.

Helping to gain fairtrade accreditation for the Borough was a significant achievement.

The allotments review is nearing completion and recommendations for service improvement will be put forward. Since the start of the review, the lettings and invoicing processes have improved dramatically, new tenancy agreements and a new manual for site secretaries put together and issued and more effective communication between plot holders and officers developed. This year the Councillors visited allotment sites across the borough and gave the site secretaries an opportunity to have their views heard during a special meeting in March 2009. This review would not have taken place without the work and commitment of Councillor Chris Andrew who very sadly, died during the year.

In addition, the panel scrutinised proposals for the borough's parks and open spaces and the work of the Climate Change Board. A group of councillors visited schools to

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meet children involved in the eco detective (junior steet hawk) project. The new parks strategy will be looked at in more depth next year.

Finally the panel monitored a range of other issues including proposals for Local Development Framework and Place Shaping, for Millfield's Arts Centre and Theatre, ransom strips, trading standards, empty shops in town centres, the New River Loop, co-ordination of planning building control and enforcement, animal welfare, pest control and the environmental protection and regulation business plan.



Panel members visit Merry Hills School to meet a group of young eco detectives

Panel Contacts 2009/10

Chairman: Cllr Martin Prescott

Vice Chairman: Cllr Chris Bond

Corporate Scrutiny Officers: Andy Ellis

Democratic Services Secretary: Penelope Williams Tel: 0208 379 4098

Full details of the panel's work programme and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Health Scrutiny Panel



Cllr Anne-Marie Pearce (Chairman)

Other Panel members:

Cllr Ahmet Oykenar (Vice Chairman)

Cllr John Boast

Cllr Christiana During

Cllr Ruth Hones

Cllr Henry Lamprecht

Cllr Jeff Rodin

Cllr Eleftherios Savva

Cllr Kate Wilkinson

The Panel covers all NHS health services that are provided for the local population.

It was recognised, when setting this year's work plan, that a substantial amount of Councillor time would be required to support the Joint Scrutiny Committee, looking at a London-wide approach to providing stroke and major trauma services.

Two working groups were established to undertake detailed reviews. The first related to the uptake of breast screening services. It was identified that Enfield had a proportionately low number of women presenting for the service. Meetings were held with the Primary Care Trust and Councillors visited the breast screening service at Edgware Hospital.

The second working group involved looking at provision for end of life care. Again, meetings were held with Enfield PCT representatives and Councillors visited North London Hospice to hear about the work carried out at the hospice and in the community.

The Panel were pleased to note the appointment to the post of Specialist Parkinson's Nurse. The Panel had previously facilitated the agreement between Enfield Primary Care Trust and the National Parkinson's Disease Society to fund the post.

The panel has also received and commented on:

- New GP led Health Centre
- The implementation of Local Involvement Networks
- The out of hours Barndoc service
- Foundation Trust Applications from both North Middlesex University Hospital and Barnet, Enfield and Haringey Mental Health Trusts
- Annual Healthcare Commission checks on the 4 local NHS Trusts

Panel Contacts 2009/10:

Chairman: Cllr Ann Marie Pearce Vice Chairman: Cllr Christiana During

Corporate Scrutiny Officer: Sue Cripps/ Andy Ellis

Democratic Services Secretary: Jayne Bott Tel: 0208 379 4042

Full details of the panels full work programme and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Housing Scrutiny Panel

Cllr Achilleas Georgiou (Chairman)



Other Panel members:

Cllr Don Delman (Vice Chairman)

Cllr Gregory Antoniou

Cllr Tony Dey

Cllr Jonas Hall

Cllr Chris Joannides

Cllr Christopher Cole

Cllr Chris Murphy

Cllr Yasemin Brett

Co-optees:

Carol Moore (FECA)

Ian Martin (Christian Action Housing)

The Panel, Chaired by Cllr Achilleas Georgiou, is responsible for the Scrutiny of Housing Strategic, Operations, Technical, Property Services, Enfield Homes and community issues affecting housing in the borough.

The panel reviewed Place Shaping Area Proposals for the North Circular Road, Ladderswood and Ponders End.

The panel arranged a meeting with residents of Transport for London North Circular Road properties with interested parties, stakeholders and partners where conclusions and recommendations were agreed, as to the way forward to resolve issues for funding of properties, residents concerns as to squatters and fly tipping, identifying refurbishment work required for residential and commercial properties to an acceptable standard.

The panel monitored Enfield Homes governance arrangements, overview of the current performance of Enfield Homes against the delivery plan targets, together with an update on the timetable for inspection and efficiency saving improvement plan.

The panel visited three Registered Social Landlord providers, supported residential persons with learning difficulties, shared ownership and rent of property and an 'extra care' scheme to provide independent care and support on site 24 hours a day.

Scheduled programme work and issues considered by the panel.

- The role, value and mapping of registered landlords in the borough.
- Feedback from Strategic Housing Forum, which comprised of LBE, stakeholders, partners and interested parties.
- Community Halls report outlining the status for the usage and maintenance of these establishments.
- Enfield's Homelessness review and homelessness strategy 2008/2013.
- Temporary Accommodation and Homelessness reduction plan.
- Housing Market Assessment, household survey across the borough, from over 3000 responses to understand current and future housing needs and demands.

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- Tackling Youth Homelessness in Enfield, to address the challenge of youth homelessness in Enfield and meet government target to have no 16/17 year olds in temporary accommodation by 2010.
- Key Worker Housing Strategy, the aim of the strategy is to look at how we can encourage key workers such as nurses, teachers, police officers and social care staff to come to Enfield and to remain here.
- Performance Monitoring - challenging low performance and discussing how it would be rectified.
- Tenant Participation Area Boards / Community Housing Partnerships. To empower residents to influence decisions about their homes, communities, and housing services. To continuously improve the way we communicate and engage with tenants and representative tenant groups.
- Local authority and Registered Social Landlord rents calculation, service charges, funding for major works and improvements, repairs fund and how Enfield Homes is funded.
- Enfield annual Housing Equalities report 2007/08 was a requirement for level 3 and above of the Equality Standard for Local Government and the Statutory Code of Practice on Racial Equality in Housing. Enfield Council was required to meet statutory obligations to ensure that no residents face unfair barriers in accessing services.
- Update on Housing Asset Management Plan, to address recommendations from audit commission regarding Housing Asset Management Plan.

Panel Contacts 2009/10

Chairman: Cllr Achilleas Georgiou
Chamberlain

Vice Chairman: Cllr Lee

Corporate Scrutiny Officer: Colin Pullen

Democratic Services Secretary: Stephen Addison Tel: 0208 379 4097

Full details of the panels full work programme and completed reviews are available on the website www.enfield.gov.uk/Scrutiny

Young People's Life Opportunities Commission

Cllr Martin Prescott (Chairman)



Other members of the Commission:

Cllr Doug Taylor (Vice Chair)

Cllr Annette Dreblow

Cllr Elaine Hayward

Cllr Kate Anolue

Cllr Yasemin Brett

Co-optees:

Adrian Hanstock (Police Borough Commander), Emma Stevenson (Head of Commissioning Children's Health, Enfield Primary Care Trust, Ian Lucas (Headteacher- The Gladys Aylward School), Marva Rollins (Headteacher Raynham Primary school)

In early 2008 there were unfortunately several incidents in Enfield that resulted in the deaths of 5 young people. This prompted Council to commission scrutiny to undertake a review to look at what could be done to improve young peoples life opportunities. The aim was to make a real difference to the chances young people have in their lives and their ability to take those chances.

London Metropolitan University were appointed to assist with this work and to provide an independent prospective.

The engagement of young people was key to this work. The Commission decided that it needed to talk with as many young people about their experiences of life in Enfield as possible, it was evident that the young people that the Commission needed to hear from would not be easy to reach.

Different methods were used to engage with as many young people as possible from one to one conversations, small groups, visits to the service, community events and meetings including the following:

- An all day event involving 60 6th Formers from the schools and colleges
- An Edmonton community event involving community representatives and elders
- Attending a session at Edmonton Eagles Boxing club talking to the staff and club members
- A visit to the Youth Offending service to meet with young offenders and their families including sitting in on the Panels in operation there
- A visit to the Hanlon Centre which is a drop in centre for adults with mental health issues and also provides gym equipment for young people to talk to both the staff and service users
- A visit to the Enfield Secondary Tuition Centre and Fresh Start provision talking to staff and excluded pupils and observing lessons
- An event at Craig Park Youth Centre involving youth club members and youth workers
- A meeting with the members of the Youth Engagement Panel

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- Individual meetings with the families of two young murder victims
- A well attended Community Event which community members both requested and helped organise involving both young people and adults, parents or carers discussing their concerns together.

The Commission has also heard evidence from the key service providers and talked with some of the staff delivering the services, some of them Council services, some partner agencies and some provided by the community.

The views of young people and adults who live, work, study and do business in Enfield have informed the findings and recommendations of the Commission.

The draft report is due to be produced by the end of April.

Contact Details

Chairman: Cllr Martin Prescott: Vice Chairman: Cllr Doug Taylor
Corporate Scrutiny Officer: Mike Ahuja
Democratic Services Secretary: Felicity Parker Tel: 0208 379 4073
Full details of the completed review will shortly be available on the website www.enfield.gov.uk/Scrutiny

The Public: Getting Involved

Scrutiny needs the support and involvement of local people, service partners and community groups to ensure it continues to function effectively and welcomes contributions in any of the following ways:

- Suggesting suitable topics for a future Scrutiny investigation; or
- Getting involved in reviews on particular subjects under Scrutiny
- Visit www.enfield.gov.uk/Scrutiny

It should be noted however that Scrutiny's role is not to deal with individual queries, concerns or complaints. These types of issues need to be referred onto the relevant Department, Ward Councillors, dealt with through the Council's complaint procedure or raised at Area Forums.

We would welcome your views and comments on Scrutiny and on the content of this report. If you would like to know more about the scrutiny function please refer to the contact information provided.

Contact:

Mike Ahuja: Head of Corporate Scrutiny Services

Tel no : 020 8379 5044

Mike.Ahuja@enfield.gov.uk

Alternatively you can contact us via the Scrutiny page on the Council's website:

www.enfield.gov.uk/Scrutiny

Or

Email: scrutiny@enfield.gov.uk

Individual contact are also listed on the individual Scrutiny Panel pages.

Appendix A: Scrutiny- Some Key Statistics

In 2008/09 Scrutiny Committees have:

- Held over 80 meetings, including Public and working group meetings.
- 46 different councillors served on the 6 main Scrutiny Panels
- Called- in 7 Executive decisions. Of these 2 resulted in the decision being referred back for reconsideration with 1 (shopmobility in Enfield Town) amended by Cabinet as a result. The other 5 resulted in the original decision being reconfirmed, although these were subject to various conditions that have been monitored throughout the year.
- Sent 3 in depth reviews to Cabinet for consideration. These will be monitored by the scrutiny tracking system.
- Received evidence from over 50 non-Enfield Council witnesses and stakeholders, including a wide range of young people and community groups linked to the Young People's Life Opportunities Commission.
- Examined the budget proposals for each Council Group and submitted comments to Cabinet.
- Visited various community facilities and front line services including allotment sites, Registered Social Landlord housing schemes, primary health care facilities, Metropolitan Police Call Centre, primary schools, a range of diversionary youth activities and residential care homes.

Appendix B: Engagement of Community/Stakeholders Giving Evidence in 2008/09

Every care has been taken to ensure that all organisations that were involved with scrutiny have been listed. We apologise if any has been omitted your contributions are still very much appreciated.

<ul style="list-style-type: none"> • Age Concern • Allotment site secretaries • Alzheimers society • Barnet & Chase Farm Hospital trust • Barnet, Enfield & Haringey Mental Health Trust • Christian Action Housing • Centre for Public Scrutiny • CIDA • Circle Anglia HA • Carey Hall Nursery • Chance UK • Craig Park Youth Club • Croyland Pre School • Dazu • Edmonton Eagles Boxing Club • Edmonton Advice & Service Development Bureau • Enfield Children & Young People Services • Enfield College • Enfield Community Empowerment Network • Enfield Community Police Partnership • Enfield Disability Action • Enfield LINK • Enfield Mental Health Users • Enfield Parent Partnership • Enfield Pupil Referral Unit • Enfield Over 50's Forum • Enfield Racial Equality Council • Enfield Primary Care Trust • Enfield Victim Support • Enfield Voluntary Action • Faber Maunsell Consultants • Fairtrade Steering Group • Faith Forum 	<ul style="list-style-type: none"> • Federation of Enfield Community Associations • Federation of Enfield Residents' Allied Associations • Friends of the Parks Groups • Greek and Greek Cypriot Council of England • LB Hammersmith & Fulham • Hanlon Centre • Highlands Village Nursery • Kongolese Childrens Association • Landlords Association • Learning & skills Council • London & Quadrant HA • Metropolitan Housing Association • Metropolitan Police • Metropolitan Police Authority • North Middlesex University Hospital Trust • Oak Tree Care Services • Park Avenue Pre School • Parkinson's Disease Society • Probation Service • Raynham Childrens Centre • Ruff Diamond • Sort It! Lifeline • St Giles Trust • Staff and pupils from Southgate College, Enfield College, Edmonton County, Lea Valley, Highlands, Winchmore & Turin Grove Schools • Stoke Action • St Thomas Nursery • Unison • Voluntary Sector Health & Social Care Group • Youth Assembly & Engagement Panel • Youth Offending Service
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